Disaster Recovery Centers open in Harris County September 21, 2017

Several Disaster Recovery Centers (DRC) have opened in Harris County to help individuals and businesses impacted by Hurricane Harvey.

Recovery specialists from the Federal Emergency Management Agency (FEMA),

the U.S. Small Business Administration (SBA), the State of Texas, and other agencies will be at the centers to provide information about disaster assistance programs and guidance for filing an application. The DRC's are now open at the following locations:

Bayland Community Center

6400 Bissonnet Street

Houston, TX 77074

Hours: Daily, from 7 a.m. - 7 p.m. **Baytown Community Center**

2407 Market Street Baytown TX 77520

Hours: Daily, 7 a.m.-7 p.m.

Greenspoint Mall

263 Greenspoint Mall

Houston TX 77060

Hours: Daily, 7 a.m.-7 p.m. **Humble Senior Activity Center**

1401 S Houston Avenue

Humble TX 77338

Hours: Daily, 7 a.m.-7 p.m.

Katy Mills Mall

5000 Katy Mills Circle

Hours: Daily, 7 a.m.-7 p.m.

Netrality Building

Suites 125 & 150

1301 Fannin Street

Houston TX 77002

Hours: Daily, 7 a.m. to 7 p.m.

Pasadena Convention Center (opens Sept. 21)

7902 Fairmont Parkway

Pasadena, TX 77505

Hours: Daily, 7 a.m. to 7 p.m.

St. John Vianney Catholic Church

625 Nottingham Oaks Trail

Houston TX 77079

Hours: Daily, 7 a.m.-7 p.m. **The Church Without Walls**

5725 Queenston Boulevard

Houston TX 77084

Hours: Daily, 7:00 a.m.-7:00 p.m.

Webster Civic Center

311 Pennsylvania Avenue

Webster TX 77598

Hours: Daily, from 7 a.m.-7 p.m.

The U.S. Small Business Administration's (SBA) disaster assistance employees are committed to helping businesses and residents rebuild as quickly as possible. SBA representatives are available to answer questions about SBA's disaster loan program and help business owners and residents apply to SBA.

Disaster recovery centers are accessible to people with disabilities. Centers have assistive technology equipment allowing disaster survivors to use amplified telephones, phones that display text, amplified listening devices for people with hearing loss and magnifiers for people with vision loss. Video Remote Interpreting is available and in-person sign language is available by request. The centers also have accessible parking, ramps and restrooms.

If possible,

homeowners, renters and businesses should register with FEMA before visiting a recovery center. Eligib le residents may register for assistance the following ways:

- · Online at <u>DisasterAssistance.gov</u>.
- Phone 800-621-3362 (voice, 711/VRS-Video Relay Service) (TTY: 800-462-7585). Multilingual operators are available (press 2 for Spanish).
- · Via the **FEMA** app, available for **Apple** and **Android** mobile devices. To download visit: fema.gov/mobile-app.

The following information is helpful when registering:

- Address of the location where the damage occurred (pre-disaster address).
- Current mailing address.
- · Current telephone number.
- · Insurance information.
- · Total household annual income.
- Routing and account number for checking or savings account (this allows FEMA to directly transfer disaster assistance funds into a bank account).
- · A description of disaster-caused damage and losses.